



Mia Glamuzina, PhD

Date of birth: 07/02/1985 **Gender:** Female **Phone number:** (+387) 63419971

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Home: E. Ćurića 4, 88000 Mostar (Bosnia and Herzegovina)

ABOUT ME

Public administration, finance in public administration, transport, international financial institutions, transport strategy, public-private partnership, education, management, marketing

WORK EXPERIENCE

Director of the financial - legal sector

Chamber of Commerce of the Federation of Bosnia and Herzegovina [2023 – Current]

Financial management
Business organization
Creation of development plans, cash flow, etc

Head of the Marketing Department

JP Autoceste Federacije BiH [2021 – 2023]

Head of the marketing department
Organizing and implementing marketing activities in the company
Creation and control of plans
Coordinator of the Working Group for the issue of corporate bonds of JP Autocesta FBiH

Advisor to the General Director

Advisor to the General Director [2020 – 2021]

Head of the Marketing Department

JP Autecste Federacije BiH [2019 – 2020]

Advisor to the Federal Minister of Transport and Communications FBiH

Federal Ministry of Transport and Communications of Bosnia and Herzegovina [2015 – 2019]

Head of Business Economics at the Logos Center University in Mostar

Visoka škola "Logos centar" u Mostaru [2014 – Current]

Head of the Department of Social Sciences, member of the Board of Directors, professor of economics

United World College in Mostar

EDUCATION AND TRAINING

Doctor of Social Sciences, field of Economics

University of Split, Faculty of Economics Split University of Mostar, Faculty of Economics Mostar [2009 – 2014]

Graduated in economics, majoring in accounting and finance

University of Mostar, Faculty of Economics Mostar [2003 – 2008]

LANGUAGE SKILLS

Mother tongue(s): Croatian

Other language(s):

English

LISTENING C2 READING C2 WRITING C2

SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2

German

LISTENING B2 READING B2 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

COMMUNICATION AND INTERPERSONAL SKILLS

Communication in a business environment

Excellent communication skills acquired while working as a professor, relationship with larger groups, lectures, but also business communication at the highest level acquired by working in the Ministry of Transport through the organization and management of numerous projects.

Public speeches, moderating seminars, round tables, conferences.

MANAGEMENT AND LEADERSHIP SKILLS

Business skills

- management

- organization

- process management

- making a plan, budget projection, budget planning and control, work organization, controlling the processes set by the plan

- credit negotiator in front of the Federation of BiH with international financial institutions

- head of the team for creating the Transport Strategy of the Federation

- member of the working group for the creation of the Development Strategy of the Federation of Bosnia and Herzegovina

DIGITAL SKILLS

Microsoft Office package: Microsoft Word, Excel, PowerPoint, Access / IBM Statistical package for Sciences (SPSS) / Social Media

DRIVING LICENCE

Driving Licence: B1

Driving Licence: B

Driving Licence: BE

PUBLICATIONS

[2012]

„Izbor indikatora učinkovitosti menadžmenta po organizacijskim razinama“.

Write here the description...

Glamuzina, M. Journal of Economy and Business, Ekonomski Fakultet Mostar, Vol. 18, str. 82 – 94.

[2013]

„Motivation and management's effectiveness-How to increase effectiveness through developing managers' and employees' motivation in Bosnia and Herzegovina“

Write here the description...

Glamuzina, M. “. Scientific Conference on Innovative Approaches to the Contemporary Economics Problems. 1st. Dubrovnik International Economics Meeting, 27-29 September 2013, Dubrovnik, Croatia, str. 57-68.

[2023]

“ Factors influencing the selection of travel agencies and tour operators by generation Z travelers in China”

Write here the description...

Pavlović, D., Panić, A., Glamuzina, M., Zhu, J. SITCON 2023 managing the future by learning from the past – contemporary trends in tourism & hospitality, Conference Papers, str. 143-153

[2021]

“Strategic approach towards crisis communication and crisis management – proactive crisis communication strategies for successful change management”

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Glamuzina, M., Šantić, M. 8th REDETE Conference Proceedings - Researching Economic Development and Entrepreneurship in Transition economies, Niš, Ekonomski fakultet Banja Luka, str.181- 197